

Clean and sorted

Rules for submitting damaged euro coins:

- Please rinse the coins with water and dry them.
- Sort each denomination in a separate bag, with a maximum of 100 coins per bag. For example, 1 bag of 100, 50-cent coins.

To submit your application, you must provide us with:

- this application form, completed and signed
- a copy of your ID document
- a copy of a bank statement showing your name and IBAN (tip: ink out the bank balance)

Please note: We can only consider your application if you provide us with these three documents.

Personal details

| | | | |
|--------------------------|---------------|--------------|-------|
| Last name | _____ | Initials | _____ |
| Address | _____ | | |
| Postal code | _____ | Town/city | _____ |
| Date of birth (DD/MM/YY) | __ _ _ _ _ | Phone number | _____ |
| Email address | _____ | | |
| IBAN | _____ | | |
| BIC | _____ | | |
| Name of account holder | _____ | Initials | _____ |

Description of euro coins

| Euro coin | Number | Euro coin | Number | Total amount |
|-----------|--------|-----------|--------|--------------|
| 2 | _____ | 0.10 | _____ | EUR _____ |
| 1 | _____ | 0.05 | _____ | |
| 0.50 | _____ | 0.02 | _____ | |
| 0.20 | _____ | 0.01 | _____ | |

Explanation

How and when did the euro coins get damaged?

Are you including the damaged euro coins with this application form?

- Yes No

Statement

I hereby state the following:

- I am entitled to offer the euro coins to DNB for compensation. The euro coins were not obtained from criminal acts such as theft, drug trafficking or money laundering.
- The euro coins I submit were not intentionally damaged. They do not come from a scrap or recycled metals business.
- I am aware that DNB is obliged to report suspicious transactions to the Financial Intelligence Unit (FIU-NL).
- I am aware that making a false statement will have consequences. DNB may claim back the amount it paid to me. There may be criminal law consequences.
- I am aware that DNB will keep the information pertaining to my application for compensation on file.

Signature

I declare to have completed this form truthfully.

| | |
|-----------------|---|
| Place _____ | Date (DD/MM/YY) _ _ _ _ _ _ _ _ _ _ |
| Signature _____ | |

Sending or visiting

You can send your damaged euro coins to us by post or schedule an appointment to visit our exchange counter.



Sending

Send us this application form by post and be sure to include a copy of your ID document and of a bank statement. You can choose to include your damaged euro coins or await our decision. Once we have informed you that we will consider your application, you can send us the banknotes.

Please note: You may send a maximum of €2,000 by post. If the value of your coins is higher, we ask that you contact us to schedule an appointment at our exchange counter in Amsterdam.



Visiting

To schedule an appointment, first send us this application form by post and be sure to include a copy of your ID document and of a bank statement. We will send you confirmation after we have received your application, informing you how to schedule an appointment to visit our exchange counter in Amsterdam.

If the amount does not exceed €450, you can contact us immediately to schedule an appointment.
Tel.: +31 20 524 27 27 on Monday to Friday between 9:00 – 12:00.

When you visit our exchange counter in Amsterdam, be sure to bring your damaged euro coins, this application form, your ID document and a bank statement.

Our postal address is:
De Nederlandsche Bank
Cash Division
Postbus 98
1000 AB Amsterdam
The Netherlands

Please note:

- Sending coins by post is at your own risk and expense. This also applies to the risk of loss or theft.
- We will sign for receipt if you send your coins to us by registered mail.
- The investigation of damaged coins can take up to six weeks.